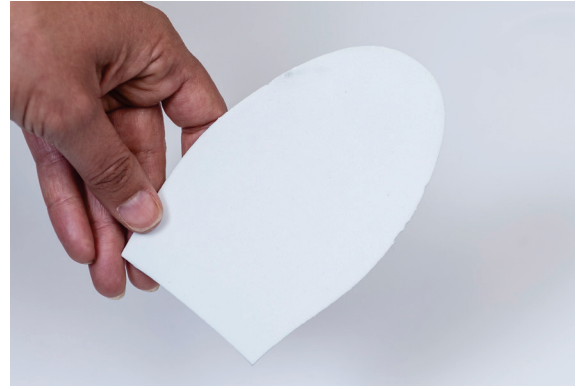


FITTING SOLUTIONS

1. THE SHOE FEELS LOOSE OR SLIPS IN THE HEEL

Step 1 - For width issue and heel slipping - Select the proper size filler by comparing it to the custom orthotic in the shoe. Fold the insert in half, from heel to toe, and then cut the rearfoot off with scissors. Place up to two shoe fillers under the SureFit custom orthotic. If the shoe fit becomes too tight call customer service. If the heel remains too loose or still excessively slips, go to step 2



Step 2 - Leave the shoe filler in place and add a tongue pad as shown in Fig. 1. Place the pad so the top of the pad is level with the top of the Velcro strap or laces as shown in Fig. 2 & 3. If this does not resolve the problem go to step 3.



Figure 1



Figure 2



Figure 3

Step 3 - Remove the custom orthotic. Cut the heel gripper in half. Place the gripper so that the sides are approximately $\frac{1}{4}$ " above the shoe bed (Fig. 4). There should be a gap in the center of the heel counter between the two grippers, approximately $\frac{1}{2}$ " apart (Fig. 5). Then replace the shoe filler and custom orthotic. If the shoe still does not fit properly call our toll free telephone support line for assistance. The steps you have taken will assist us in the diagnosis of the fit problem.



Figure 4



Figure 5